



**April, 21 2025**

**Subject: Upcoming Price Adjustment Effective May 15, 2025**

Dear Customer,

We're writing to share an important update about our pricing. Effective May 15, 2025, we will implement a modest price increase of up to 6% across our product range.

This adjustment, driven by rising operational costs and ongoing economic challenges, ensures we can continue to deliver the premium quality, reliability, and service you've come to expect from us. We've worked diligently to keep this increase as minimal as possible while upholding our commitment to excellence.

We remain dedicated to providing unmatched value and support, and we're here to address any questions or concerns you may have. Please feel free to reach out to our team, we'd love to assist you.

Thank you for your understanding and for choosing us as your trusted partner.

Warm regards,

Andres Chamorro